



NHS



NHS

Prescription Ordering Direct (POD)

A new and convenient way
to order your repeat prescription

01793 683755

Further information (opening hours and practices involved) is available on the
CCG's website www.swindonccg.nhs.uk





The **NHSPrescription Ordering Direct (POD)** service is the easy way for you to order your repeat prescription! All it takes is a simple phone call that you can make from the comfort of your own home – **there's no need to go into your GP practice or pharmacy.**

You'll also speak to a trained prescription clerk who can discuss your needs meaning you'll only order medication when you need it – saving the NHS money to spend on other important services.

Why use this new service?

Ordering your repeat prescription will be a quick and simple telephone call. You will be speaking to a dedicated person who will have time to answer any repeat prescription queries. We will ask you how you are getting on with your medication and are able to alert you if a medical review is needed.

Who will you be talking to?

The POD will be staffed by dedicated, experienced and fully trained prescribing clerks and clinical members of the Medicines Optimisation team at the NHS Swindon Clinical Commissioning Group. They will have access to all repeat prescription records and immediate access to your GP practice should the need arise. This is all private and confidential and your personal information is secure.

Why are we offering this new service?

Our aim is to ensure that patients are receiving the correct quantity of medication that they need in a timely manner to reduce the amount of prescription waste in our area. Unused prescription medicines cost the NHS over £3 million every year in Swindon & Shrivenham alone.

Already use a pharmacy to order your repeat medication?

No problem, you can still use the same pharmacy to supply your medicines. Please inform the pharmacy that you are using POD to order your prescriptions and confirm any delivery arrangements you have with them.

If you have a current arrangement with a pharmacy to deliver your prescription then this still continues.

Once you have made the telephone call, you must allow 48 - 72 hours for your GP to authorise your prescription and then a further 48 hours for your pharmacy to dispense it. We recommend that you order your medicines 7 days before you run out, and visit the pharmacy a week after calling POD to collect your medicines.

**Call NHS Prescription
Ordering Direct (POD) on
01793 683755**

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