

Address for all correspondence:

Home Ground Surgery, Thames Avenue,
Haydon Wick, Swindon SN25 1QQ

Telephone: 01793 705783

Branch Site: Crossroads Surgery, 478 Cricklade Road,
Swindon SN2 7BG Telephone: 01793 725113

Email: enquiries.homeground@nhs.net

6th February 2023

Letter to all patients registered at Crossroads Surgery

Dear Patient

An update on your GP services

On 9th January 2023, the Great Western Hospital ceased to manage the Abbey Meads Medical Group (which included Penhill and Crossroads branch surgeries) and Moredon Medical Centre. Moredon has become part of the Westrop Medical Group and Abbey Meads and Penhill have joined Victoria Cross Surgery. The Crossroads branch surgery was joined with North Swindon Practice which is based at Home Ground Surgery in Haydon Wick.

Since the transfer date, North Swindon Practice have been providing services for the patients registered with Crossroads Surgery. However, the formal transfer of records has not yet taken place. As you are registered as a patient at Crossroads Surgery, your electronic health record will be transferred to North Swindon Practice on 28th February 2023 when you will automatically become a patient of North Swindon Practice, registered at the branch surgery, Crossroads. You will not experience any change in service provision.

If you would like further information or if you have concerns, please contact Crossroads Surgery on 01793 725113, or send an email to: enquires.homeground@nhs.net
You may also address any concerns to the local NHS Patient Advice and Liaison Service: scwcsu.palscomplaints@nhs.net or call them on 0300 561 0250.

We would like to assure you of the continued service throughout this time.

Yours sincerely



Chris Gebel (Mrs)
Managing Business Partner
North Swindon Practice &
Crossroads Surgery